



## HOJA DE RUTA PETICIONES, QUEJAS, RECLAMOS Y SUGERENCIAS - MES OCTUBRE 2025

Versiões: 06

Fecha: 26-Abr-2022

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[illegible]

[illegible]

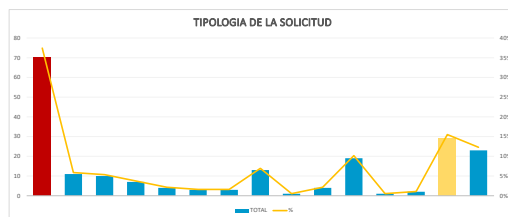
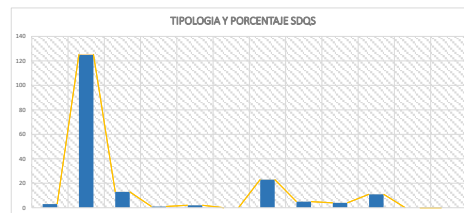


|                            |    |    |
|----------------------------|----|----|
| SOLICITUDES DE INFORMACIÓN | 13 | 1% |
| COPIAS                     | 2  | 2% |

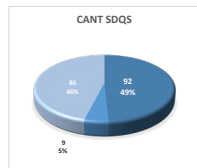
|                   |    |
|-------------------|----|
| ANÓNIMO           | 20 |
| QUEJAS Y RECLAMOS | 23 |
|                   | 5  |

| TOTAL | %    |
|-------|------|
| 70    | 37%  |
| 11    | 6%   |
| 10    | 5%   |
| 7     | 4%   |
| 4     | 2%   |
| 3     | 2%   |
| 3     | 2%   |
| 13    | 7%   |
| 1     | 1%   |
| 4     | 2%   |
| 19    | 10%  |
| 1     | 1%   |
| 2     | 1%   |
| 29    | 16%  |
| 23    | 12%  |
| 200   | 107% |

| CANT SDQS | %    |
|-----------|------|
| 92        | 49%  |
| 9         | 5%   |
| 35        | 45%  |
| 137       | 100% |



|                    |            |
|--------------------|------------|
| Antonio Nariño     | 0          |
| Samos Unidos       | 2          |
| Bozón              | 2          |
| Chetivoro          | 1          |
| Chusid Bolívar     | 0          |
|                    | 10         |
| Foribón            | 7          |
| Samadó             | 2          |
| La Candelaria      | 1          |
| Los Mártires       | 3          |
| Puente Aranda      | 1          |
| Unión Unico Urbino | 0          |
| San Cristóbal      | 0          |
| Santa Fe           | 4          |
| Suba               | 0          |
| Sumapaz            | 1          |
| Teusacoma          | 11         |
| Turquesito         | 2          |
| Uzarcumen          | 6          |
| Uzuncu             | 4          |
| Sococha            | 0          |
| <b>Subtotal</b>    | <b>128</b> |
| Fuente de Bogotá   | 2          |



| PQRS REPORTADOS POR LAS COMISIONES Y DIRECCIONES QUE NO INGRESARON AL SUDS EN EL MES DE OCTUBRE |                    |                            |                        |                            |                   |                      |         |
|-------------------------------------------------------------------------------------------------|--------------------|----------------------------|------------------------|----------------------------|-------------------|----------------------|---------|
| MESA DIRECTIVA                                                                                  | SECRETARIA GENERAL | DIRECCION N ADMINISTRATIVA | DIRECCION N FINANCIERA | COMISION DE GOBIERNO LOCAL | COMISION DEL PLAN | COMISION DE HACIENDA | TOTALES |
|                                                                                                 |                    |                            |                        |                            |                   |                      | 0       |
|                                                                                                 | 5                  |                            |                        |                            |                   |                      | 5       |
|                                                                                                 |                    |                            |                        |                            |                   |                      | 0       |
|                                                                                                 | 5                  |                            |                        |                            |                   |                      | 5       |
|                                                                                                 |                    |                            |                        |                            |                   |                      | 0       |
|                                                                                                 | 2                  |                            |                        |                            |                   |                      | 2       |
|                                                                                                 |                    |                            |                        |                            |                   |                      | 0       |
|                                                                                                 |                    |                            |                        |                            |                   |                      | 0       |
|                                                                                                 | 1                  |                            |                        |                            |                   |                      | 1       |
| 0                                                                                               | 13                 | 0                          | 0                      | 0                          | 0                 | 0                    | 13      |

| NUMERO Y PORCENTAJE DE PARTICIPACIÓN<br>POR DEPENDENCIAS OCTUBRE 2025 |            |
|-----------------------------------------------------------------------|------------|
| CANTIDAD                                                              | PORCENTAJE |
| 176                                                                   | 92%        |
| 1                                                                     | 1%         |
| 1                                                                     | 1%         |
| 0                                                                     | 0%         |
| 0                                                                     | 0%         |
| 13                                                                    | 7%         |
| 15                                                                    | 8%         |
| 7                                                                     | 3.5%       |



|     |      |
|-----|------|
| 21  | 11%  |
| 3   | 2%   |
| 3   | 2%   |
| 112 | 59%  |
| 2   | 1%   |
| 0   | 0%   |
| 0   | 0%   |
| 2   | 1%   |
| 16  | 8%   |
| 191 | 100% |

